



IMMEDIATE CUSTOMER NOTIFICATION

April 2011

Jacksonville Water Works will begin our Annual Water Distribution System Flushing Program on April 10, 2011 and will end it on April 21, 2011.

Fire Hydrants will be flushed between the hours of 10:00 pm and 5:00 am on the listed dates, in order to minimize customer inconvenience.

The flow of water from the fire hydrants occasionally causes the scouring of manganese that has built up on the lining of water mains. This scouring can result in discolored water at the customers' tap. The discolored water is bacteriologically safe but can stain clothing. Customers are asked **NOT TO WASH** clothing in the discolored water.

Customers are advised to check for discolored water in their washing machines **before** washing clothes during the designated flushing period for their geographical area.

If customers have discolored water for more than one hour, they should contact Jacksonville Water Works at 982-6561.